

Position Title: Family Support Worker

U.P. KIDS

Qualifications:

A bachelor's degree in a human service area and two years direct family service required. A valid driver's license and good driving record are also required. Applicant must be of such temperament, personality, character and maturity to effectively work with families in a fair, consistent and compassionate way.

General Description of Position:

The Family Support Worker (FSW) is responsible for conducting family assessments, assisting families in developing service plans and goals, supporting and monitoring goal progress, and providing an array of in-home services and education to support family functioning, safety and growth.

To accomplish these tasks, the FSW works a varied schedule with 30% of hours after 4pm for full-time employees and 50% for part-time, and weekends as necessary. The FSW reports to the Treatment Supervisor.

Specific Responsibilities of Position:

- Establish rapport and trust and families.
- Assess family needs and strengths.
- Assist families in developing a service plan & goals.
- Include a safety plan where appropriate.
- Support and monitor plan progress.
- Provide and/or facilitate services to meet family goals.
- Provide in-home family life skills education.
- Provide transportation as needed.
- Administer specific assistance funds.
- Provide advocacy by networking with various human service agencies.
- Coordinate appropriate community services for families.
- Assist in education/vocational skill development and job search activities.
- Provide crisis intervention as part of a 24-hour on-call team.
- Use mediation techniques where appropriate for conflict resolution.
- Provide positive, mature, adult role modeling at all times.
- Work closely with referring agencies, and provide reports in a timely manner.
- Provide testimony in court when requested.
- Attend weekly team and supervisory meetings.
- Attend and successfully complete all required training sessions.
- Abide by all policies and practices of U.P. KIDS.
- Complete any other reasonable assignments requested by the Treatment Supervisor.